



Email Template Compatibility Guide

Supported Email Clients

We test every email across a huge range of email clients and guarantee compatibility with the following:

Webmail (Latest IE & Chrome on Windows & Mac)

Gmail
Yahoo! Mail
Outlook.com

Desktop Clients

Apple Mail (Latest)
Windows Live Mail
Outlook 2000, 2002, 2003, 2007, 2010, 2013, 2016 (Win)
Outlook 2011, 2016 (Mac)
Thunderbird (Latest)

Mobile

iPhone native mail app (iOS 8 & iOS 9)
iPad native mail app (iOS 8 & iOS 9)
Android 4.4 native mail app
Android 5.1 native mail app**
Gmail App for iPad
Gmail App for Android*
Gmail App for iOS*
Yahoo! App for Android*
Yahoo! App for iOS
Inbox by Google for Android*
Inbox by Google for iOS

Custom Client Support

We will happily support email clients that are not listed here, however in some circumstances significant design and development changes are necessary in order to achieve full compatibility with specific email clients. Please mention any custom client support requirements to us so that we can accommodate them.

* The Gmail App, Inbox App and Yahoo! App for Android do not support media queries, which means that the appearance of emails in these apps does not exactly match the appearance in the native iOS/Android mail apps. We do get it looking as good as we possibly can!

** In Android 5.0+ the native email app is actually the Gmail App.

